

Letter from McArthur Lanes August 17, 2020

Dear League executive,

With September and the bowling season approaching we would like to give our league bowlers an update.

During the closure since March 16th we had time to accomplish the following:

- Install protective covers on our scoring tablets, which will also permit disinfection that will not damage the tablets
- Replaced many public bowling balls with new ones.

Behind the scenes

- Warehouse and mechanics area were reorganized.
- Maintenance and part replacement for bowling equipment was done

McArthur Lanes reopened to the public on August 4th respecting the Ontario Government 50 bowler capacity standard. Some of the safety and cleaning procedures that will be followed to ensure bowler safety are:

- Limit of 50 bowlers in the center will be maintained, thus no spectators will be permitted
- Mandatory wearing of masks in all common areas
- Social distancing of 2 meters must be respected including the bowler's area
- Staff will be sanitizing all surfaces throughout the day.
- Sanitizer stations are set up and available to all our guests.
- Plexiglass has been installed around the service desks & frequent contact areas
- Washrooms are limited to two people at a time

Our seating configuration along with our new portable space dividers provide a safe bowlers area to maintain social distancing.

1. League Format for Evening Leagues – Based on capacity of 50 bowlers

- **Split Shift-** Monday to Thursday
- First Shift starts at 5:50pm – 10 min practice
- 2 bowlers per lane
- First shift to be finished by 8:00pm
- Second Shift starts at 8:15pm – 10 min practice
- 15-minute gap must be respected to permit staff to sanitize surfaces and reduce the number of bowlers entering and exiting the center at the same time
- Schedule rotation is possible every other week between first shift to second shift to create fairness for everyone.

2. League Format for Evening Leagues – Based on capacity of 100 bowlers (if and when permitted)

- **Two Shifts**

- First Shift starts at 5:00pm – 10 min practice
- 3-4 bowlers per lane
- First shift to be finished by 7:30pm
- Second Shift starts at 7:45 pm – 10 min practice 15-minute gap must be respected to permit staff to sanitize surfaces and reduce the number of bowlers entering and exiting the center at the same time

3. League Format for Daytime Leagues –

- Same as above starting times 9:30am/ 12 noon/ 14:30

4. Pre bowls

- Pre bowls will be permitted when lanes are available.

5. Finishing Last Season

- The option is available for leagues to finish their previous season prior to starting the NEW season. We can work with you to modify a schedule that will best suit the league's needs.

General rules to be respected at McArthur Lanes

- Any bowler that has visited McArthur Lanes and tested positive for COVID-19 must contact us as soon as possible.
- Wear a mask when you enter or walk throughout the center
- If you do not feel well do not come bowling, please return when you feel better
- Masks may be removed in the bowler's area (leagues have the option to make wearing a mask mandatory)
- Food sharing is not permitted including potluck, birthday cakes etc...
- Limit the number of bowling balls on the rack to avoid having to manipulate others' bowling equipment
- Be patient when requesting mechanical assistance, hygiene policies have slowed down response time
- Seating in the Bar is reduced including the elimination of bar stools.

Leagues should consider some of the following additional rules

- Non crossover lane formats are available
- No high fives
- Lower the penalty for absent bowler, especially for bowlers who do not feel well
- Bowl 1 or 2 weeks as warmups to determine how many will be comfortable to bowl this season
- Divide the season schedule into two sessions (Sept to Dec) and (Jan to May) which gives bowlers the choice to drop out after the first session or rejoin for the second session.

We understand and respect that not everyone will be comfortable returning to bowling right away even with these options and measures in place. When it is the right time for you, we will be thrilled to see you on the lanes again!

Thank you for your continued support and we look forward to welcoming you back.